



Talk about easy to find!

Barclay Telecom will give you a new landline number (or port an existing number) which you then manage where it rings via the Web.

You could have a local landline number for anywhere in the UK or Ireland that rings on your home office number, and your office number and your mobile at the same time or in any sequence you specify.

You manage where the phone number calls on the order form and make subsequent changes via the Web interface on your account in Barclay's web site.

Hunt Group and Forwarding

You can set the new landline number to ring up to 10 phones at once, or in any sequence you specify

Daisy Chain, Call Forwarding

You can set the call to ring a given number first, then a second number after a specified time interval and so on for 10 numbers. Or set it to ring a few numbers first and as they go unanswered to ring some additional numbers.

Confirm to Accept call

To by-pass mobile voice mail you can set the phone service to require confirmation before you take the call. Other phones in the hunt group will keep ringing until you "press one to accept the call". Enabling the 'confirm' tick box beside the phone number on the web site does this.

Hold & Transfer

You can put the call on hold and transfer the call to another external number by pressing # # and dialling the new number they want to connect to.

Voice mail to email

Any voice mail you receive on this number will be emailed to the email account you specify.

For more information or to find out how to register for PocketPBX™ call:

RoI: 1800 855 222

NI: 0800 912 1000

Case Studies

- David is a Managing Director of a company with three offices, which he travels between, along with a substantial amount of additional travel. As a result he does most of his phone calls on the mobile, even when he is in the office. David didn't like this for a few reasons:

- No screening or management of his calls
- High roaming charges
- Wasn't able to transfer calls internally
- Sore ear from too much time on the mobile
- No segregation between Personal and Business calls
- Often forgot voicemail messages.

Barclay gave David local numbers in Belfast, Dublin and London, and combined them into a hunt group, which David could programme, where they rang. Normally they rang his office phone, his home office, and the office that he was visiting all at the same time, and then 10 seconds later rang his mobile too, with messages passed through to his office voice mail, and email. If David was travelling or in meetings all day he could remove his mobile from the Hunt group (via the Web).

David is now using the phone system again and his mobile is merely a device on his phone system, he feels that his calls are managed much more professionally.

- Harry is a plumber who gets most of his business through Yell.com. He has a mobile phone number and a land line number listed in the Business Directories. Harry's wife answers the landline when she is at home, and the rest of the time it goes to voice mail. Harry was frustrated at the amount of times he was called during a job on the mobile, and customers were frustrated at the number of times they left voice mails.

Barclay gave Harry a new phone number (could transfer an existing number) which rang in his home first and then rang his mobile if the landline was not answered. At 5.30pm the number went straight to voice mail until 8 am the following morning, likewise at weekends. This transformed the way Harry managed his calls. Harry was able to use just one mobile instead of two, as all work calls were screened out during leisure hours. He was also able to respond to messages much more efficiently as they were all in one place, with a copy on email. Harry has greatly reduced the number of calls he gets whilst he is out on a job.

- Mick is an electrician who employs five other electricians, they normally work on separate jobs with a part time bookkeeper answering the phone or else people rang Mick's mobile. Mick was losing business as too many calls were going straight to voice mail.

Mick moved his Sales number to the Barclay phone system (ask about number porting) which was then programmed to ring on his office phone first, it then it rang all the three senior electricians mobile numbers simultaneously. Who ever answered first took the sales call, and recorded the call (see call recording) so that the office had a record of the call.

- Kevin and Margaret go to their holiday home in Spain 8 weeks a year and keep in touch with their chain of shops using the mobile phone. By changing to Barclay they were able to programme their office number and home phone number to ring in Spain when they were there. Thereby they were easily able to stay in touch. Nobody knew whether they were away or not!